

Video Visitation Scheduling System for Zoom

The Video Visitation Scheduling System for Zoom is a simple yet robust scheduling system to enable individuals outside a prison or jail to schedule a virtual visitation. It can be utilized for court proceedings, attorney consultations, probation/parole interviews, clergy visits, family visits, etc. It is a secure web based system available in the Cloud or on premise and enables authorized users to:

- Log into the system
- Search for and select an inmate or defendant
- Choose a reason for the virtual visit/meeting
- Select the individuals to be included in the virtual visit
- Request a specific date and time
- Check availability of the inmate/defendant (based on schedule via integration with case management system, system resources, housing restrictions, etc.)
- Confirm a scheduled call which automatically reserves the resources needed and notifies appropriate individuals

Implementation and utilization of the system has numerous potential benefits including:

- Reducing travel to/from the prison/jail by professional staff
- Reducing travel to/from the prison/jail by inmates for court proceedings
- Cost savings by reduced travel and time
- Increased efficiencies for professional staff to be able to interact with more inmates/defendants
- Increased security and less opportunity to introduce contraband in facilities via inmates not having to leave the prison/jail and less outside visitors to the prison/jail
- Increased security at the Courts and less security detail needed to supervise inmates/defendants at the Courts.

Basic Functionality

The system has the following capabilities for users:

- 1) Schedule, Modify, or Cancel a scheduled visitation
- 2) Invite multiple people/parties to a visit
- 3) Automatically send out email invitations once a visit is scheduled
- 4) Review upcoming visitations via dashboard
- 5) Review completed visitations within the past 30 days
- 6) Notify the Housing Unit of an offender of upcoming visits and provide a schedule for when inmates/defendants are to be in front of the video visitation system

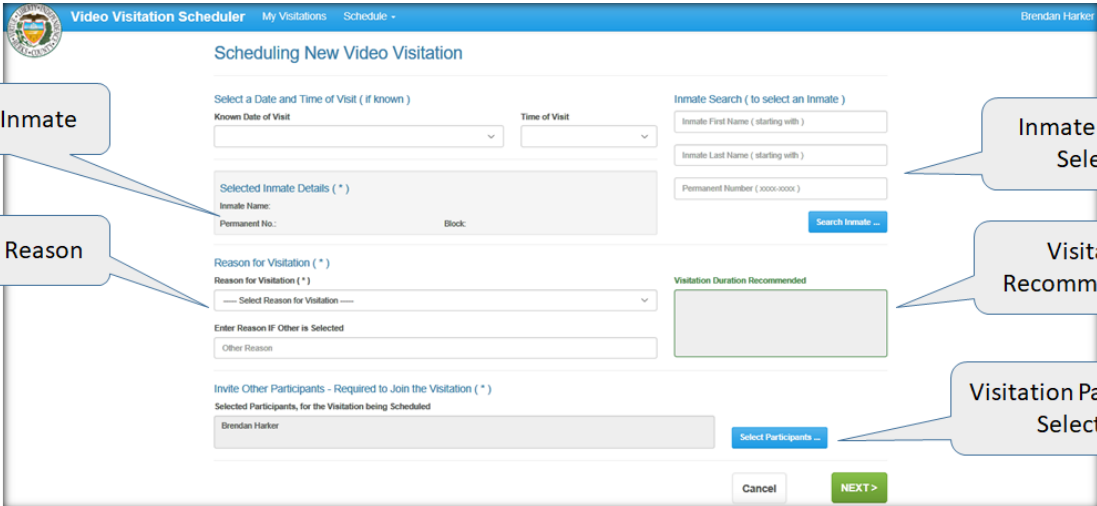
The system has the following administrative capabilities:

- 1) Define users – can also be integrated with Active Directory
- 2) Set restrictions for visitations by Prison, Block or Housing Unit, or Inmate/Defendant
- 3) Set visitation hours for Housing Units

- 4) Set standard visit duration and authorized reasons for visits
- 5) Cancel Visits by Prison, Block or Housing Unit, or Inmate/Defendant
- 6) Define the email template for email invitations
- 7) Configure the Corrections Officer desktop interface
- 8) Integration with Case Management Systems
- 9) System Configuration including the ability to ensure nomenclature is consistent with the local jurisdictions

Sample Screens

Schedule a New Video Visitation



Selected Inmate (points to Inmate Name field)

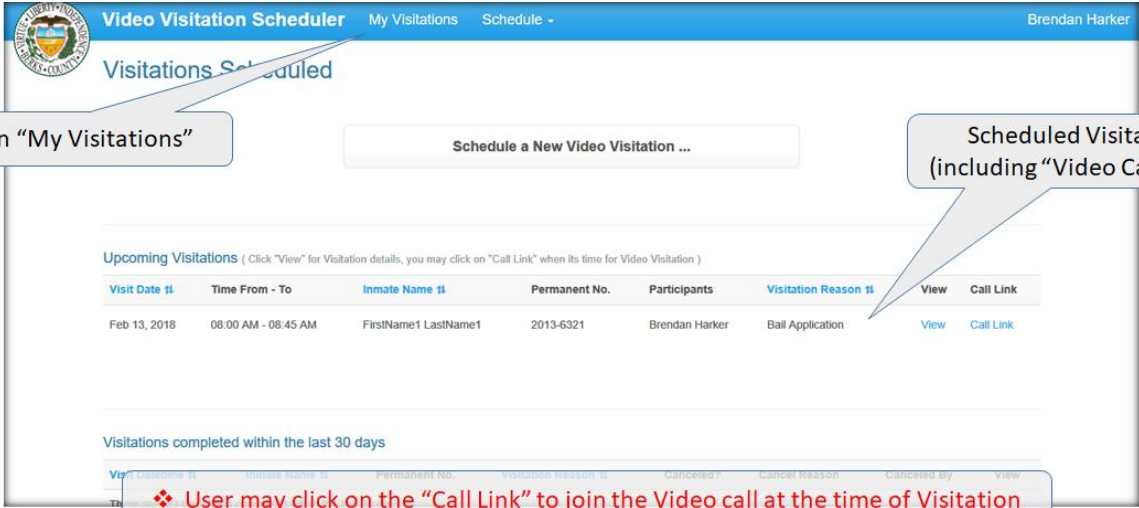
Visitation Reason (points to Reason for Visitation dropdown)

Inmate Search & Selection (points to Inmate Search section)

Visitation Recommendation (points to Visitation Duration Recommended field)

Visitation Participants Selection (points to Select Participants button)

Dashboard



Click on "My Visitations" (points to My Visitations link)

Scheduled Visitation (including "Video Call Link") (points to Call Link in table)

Visit Date #	Time From - To	Inmate Name #	Permanent No.	Participants	Visitation Reason #	View	Call Link
Feb 13, 2018	08:00 AM - 08:45 AM	FirstName1 LastName1	2013-6321	Brendan Harker	Bail Application	View	Call Link

User may click on the "Call Link" to join the Video call at the time of Visitation